

Website Registration

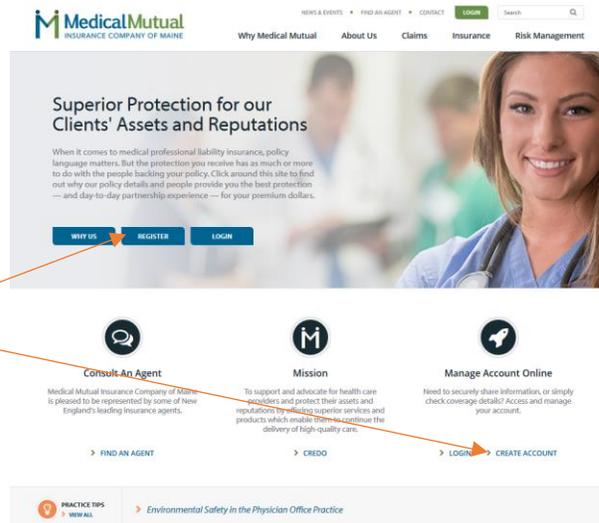
<https://www.medicalmutual.com>

Website registration is a multi-step process and requires a functional email address.

Links

The website home/welcome page provides two links to access the user registration form.

Links to registration form

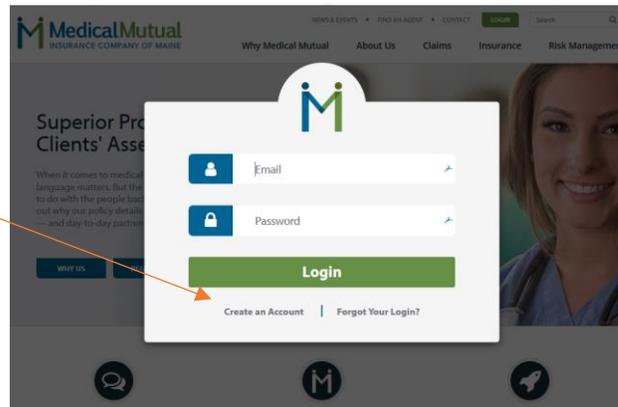


Occasionally, the lower link on the home/welcome page is temporarily replaced with other content.

The welcome page

An additional link to the registration form is available from the login form.

Link to registration form



The link to the login form is available at the top of every page.

The login form

The registration process consists of two parts. *(Required fields are indicated with an asterisk)*

Part I

Part I collects basic user information. Upon submission, an email is sent to address provided. The link contained in the email is required to continue the registration process.

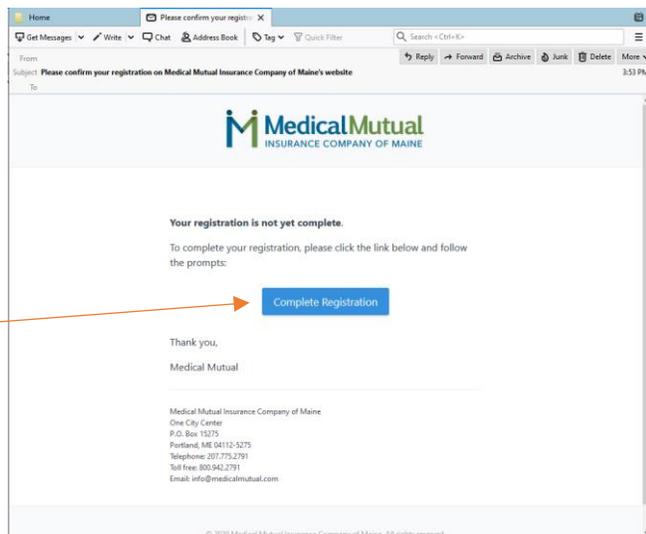
The screenshot shows the 'User Registration' page on the Medical Mutual website. The header includes the Medical Mutual logo and navigation links: 'NEWS & EVENTS', 'FIND AN AGENT', 'CONTACT', 'LOGIN', and a search bar. Below the header, there are links for 'Why Medical Mutual', 'About Us', 'Claims', 'Insurance', and 'Risk Management'. The main heading is 'User Registration' with the sub-heading 'Register with the Medical Mutual website'. The form is divided into three sections: 'Account Information' with fields for 'Email Address *', 'Password *', 'Confirm Password *', and 'Role *'; 'Personal Information' with fields for 'First Name *', 'Middle Name', 'Last Name *', 'Suffix', and 'Mobile Number'; and 'Business Information' with fields for 'Practice / Organization *', 'Position / Title', 'State *', and 'Policy Number'. A green 'Register' button is located at the bottom of the form.

Part I of the registration form

Email

Clicking the “Complete Registration” link within the email will open the second form on the Medical Mutual website.

Complete Registration link



Confirmation email

Part II

The second part of the registration form collects a security question/answer and an optional policy access code.

The policy access code is only necessary for accessing billing and policy information. The code is provided annually with the policy paperwork and on each billing statement.

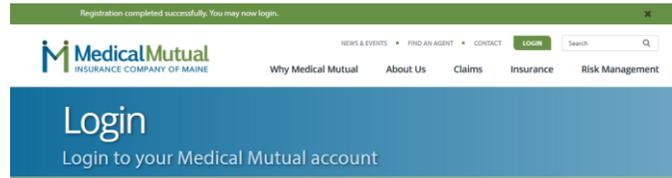
The screenshot shows the 'Confirm your registration' page on the Medical Mutual website. The header is identical to Part I. The main heading is 'User Registration' with the sub-heading 'Confirm your registration'. The form is divided into two sections: 'Security Question' with fields for 'User-Generated Security Question *' and 'User-Generated Response *'; and 'Policy Access Code' with a field for 'Policy Access Code (optional)'. At the bottom, there is a checkbox for 'I have read and accept the Subscription Agreement' and a green 'Complete Registration' button.

Part II of the registration form

Login

Login after successfully submitting part II.

Sign in button

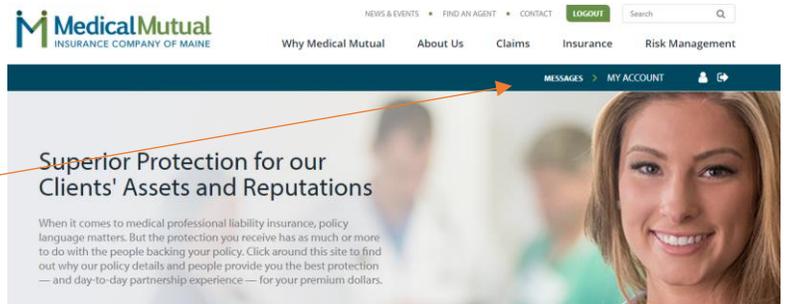


The login form

Logged in

An extended navigation menu bar will provide links to additional resources.

Additional resources



Support

Direct questions or technical issues to CustomerService@MedicalMutual.com or call 207.775.2791 and ask for website support.